

# HITACHI

## NCMC CARD DISPENSER KIOSK 2.0

Transform the NCMC Card Issuing Process with Hitachi Payments' Card Dispenser Kiosk and Technology Platform



Now banks can issue personalized cards to customers, which can be instantly activated and loaded with value at the point of issuance. This not only enhances the customer experience through immediacy and convenience, but also presents an opportunity to offer additional services to walk-in customers during their visit. Furthermore, banks can use these touchpoints to strategically engage customers, enabling more effective cross-selling and up-selling of complementary products and services.



Instant Issuance



Personalised



Add-on services



Multiple payment modes



# Instant issuance and activation of NCMC cards

## Personalised cards

Option to put customer's name on the card in very easy steps



## Supported transactions

- Card issuance
- Top-up
- Balance update
- Balance enquiry
- Service Creation on existing card (PV1)

## Offer beyond NCMC cards

- Offer additional products and services to the customers e.g ticket issuance
- Cross-sell, Up-sell to customers using interactive UI
- Pass issuance (creation of operator service area)
- Run campaigns, promotional programs on the kiosk that can be managed centrally

## Intuitive design

A multi-touch panel suitable for Web-UI that enables intuitive operation, so that your services and products can be smoothly delivered to the customers

## Enhanced user interface and user experience

With Android operating system, you are empowered to offer various services to the customers in a highly interactive manner.

## Load money/balance update with multiple payment modes at the kiosk

Option to load money from various payment modes viz. UPI, Debit card, Credit card (Card & Tap/NFC Card)

## Technical Specifications

### General

- Dimensions: H-1480, W-600, D-564mm
- Weight: 70 Kgs
- Type: Front loading

### Card Module

- NCMC card printer
- Ink cartridge
- Card stacker capacity: up to 250 cards
- Card dispenser

### Customer Interface

- 15" Touch Monitor
- Thermal receipt printer (optional)
- POS device (supports UPI and Card-based payment transactions)

### Power Supply

- Input: 230v AC, 5A socket
- Power consumption: In operation approx. 130w, standby 80w
- Multioutput SMPS

### Security

- PCI compliant POS device
- Screen privacy filter
- Card module secured with lock and key

### Processor

- Android CPU with RK3568 Quad-core Cortex-A55 64-bit processor
- Maximum frequency 2.0GHz
- 8 GB RAM, 32 GB ROM
- Android 14 (Custom OS)

For enquiry please email to [enquiry@hitachi-payments.com](mailto:enquiry@hitachi-payments.com)

## About Hitachi Payment Services

Hitachi Payment Services is an end-to-end payments and commerce solutions provider empowering banks and fintechs with a comprehensive array of offerings focused on security, reliability and innovation. A pioneer in the Indian payments space, it has 70,000+ ATMs under management (including 40,000+ Cash Recycling Machines and 10,300+ Hitachi Money Spot ATMs). In addition, it manages 3.5 Mn+ POS devices and processes 10 Mn+ transactions daily. The company is committed to delivering exceptional customer experiences and driving financial inclusion across India.

Scan for Website



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