

## NODAL OFFICER DETAILS

### **ESCALATION DETAILS FOR PAYMENT GATEWAY SERVICES MANAGED BY HITACHI PAYMENT SERVICES**

Name Mr. Sumanta Roy  
Designation VP, Digital Operations  
Email id [pgnodalofficer@hitachi-payments.com](mailto:pgnodalofficer@hitachi-payments.com)  
[sumanta.roy@hitachi-payments.com](mailto:sumanta.roy@hitachi-payments.com)  
Mobile No. +91-7305086337  
Address Hitachi Payment Services Private Limited, 7th floor, MPL Silicon Tower, Velachery Tambaram Main Road, Chennai - 600100, Tamil Nadu, India

Name Mr. Sudarshan KT  
Designation Director, Digital Operations  
Email id [pgnodalofficer@hitachi-payments.com](mailto:pgnodalofficer@hitachi-payments.com),  
[sudarshan.kt@hitachi-payments.com](mailto:sudarshan.kt@hitachi-payments.com)  
Mobile No. +91-9632500286  
Address Hitachi Payment Services Private Limited, 7th floor, MPL Silicon Tower, Velachery Tambaram Main Road, Chennai - 600100, Tamil Nadu, India

### **DETAILS FOR ATM RELATED FRAUDS**

Name Mr. Balaji Mudaliar  
Designation Sr. Manager - Fraud, Risk & Litigation  
Email ID [Balaji.Mudaliar@hitachi-payments.com](mailto:Balaji.Mudaliar@hitachi-payments.com)  
Mobile No. +91-9223501329  
Address Hitachi Payment Services Private Limited, G Corp Tech Park, 9th Floor, Sai Nagar, Anand Nagar, Kasarvadavali, Ghodbunder Road, Thane (W), Maharashtra - 400615

Name Mr. James Philips  
Designation Sr. VP - Fraud, Risk & Litigation  
Email ID [james.philip@hitachi-payments.com](mailto:james.philip@hitachi-payments.com)  
Mobile No. +91-8291530089  
Address Hitachi Payment Services Private Limited, G Corp Tech Park, 9th Floor, Sai Nagar, Anand Nagar, Kasarvadavali, Ghodbunder Road, Thane (W), Maharashtra - 400615